

Table A.27

## ATM Cash Withdrawals in Malaysia

	2011	2012	2013	2014	2015	2014	2015
	Million					% Annual change	
Volume of cash withdrawals	556.8	565.7	526.5	579.2	704.8	10.0	21.7
Value of cash withdrawals	RM million					10.0	13.2
	279,484.7	294,149.1	286,491.2	315,144.5	356,630.4		
Average value per transaction (RM)	501.9	520.0	544.1	544.1	506.0	...	-7.0

... Negligible

Source: Bank Negara Malaysia

Table A.28

## Number of Electronic Funds Transfer at Point-of-Sale (EFTPOS) Terminals

As at end of period	2011	2012	2013	2014	2015
	Unit				
Total terminals <sup>1</sup>	206,984	219,758	226,599	237,657	280,704
<i>of which:</i>					
International brand payment cards	204,443	217,236	223,957	229,433	268,546
Domestic debit <sup>2</sup>	129,478	140,127	159,357	190,444	218,451
Terminals per 1,000 inhabitants	7	7	7	8	9

<sup>1</sup> Terminals that accept international brand payment card and/or domestic debit. Include terminals acquired by non-bank acquirers<sup>2</sup> Domestic PIN-based ATM card

Source: Bank Negara Malaysia and Department of Statistics, Malaysia

Table A.29

## Number of Cards and Users of Payment Instruments and Channels

As at end of period	2011	2012	2013	2014	2015	2014	2015
	'000					% Annual change	
Number of cards/accounts:							
Credit card	8,281	8,150	8,128	8,048	8,741	-1.0	8.6
Charge card	154	138	155	142	143	-8.9	0.8
Debit card	29,869	34,630	38,226	41,439	42,962	8.4	3.7
<i>of which: Domestic debit<sup>1</sup></i>	17,301	17,237	17,363	16,785	15,315	-3.3	-8.8
E-money	84,178	91,008	97,735	45,557	55,825	-53.4	22.5
Number of subscribers:							
Internet banking	11,873	13,678	15,524	17,600	19,751	13.4	12.2
<i>Individual</i>	11,637	13,430	15,225	17,254	19,176	13.3	11.1
<i>Corporate</i>	236	248	299	346	575	15.6	66.2
<i>Penetration rate to population (%)</i>	40.9	46.4	51.4	57.5	63.7		
Mobile banking	1,560	2,446	4,379	5,639	7,279	28.8	29.1
<i>Penetration rate to population (%)</i>	5.4	8.3	14.5	18.4	23.5		

<sup>1</sup> Domestic PIN-based ATM card

Source: Bank Negara Malaysia