

TAXPAYER ACCESS POINT

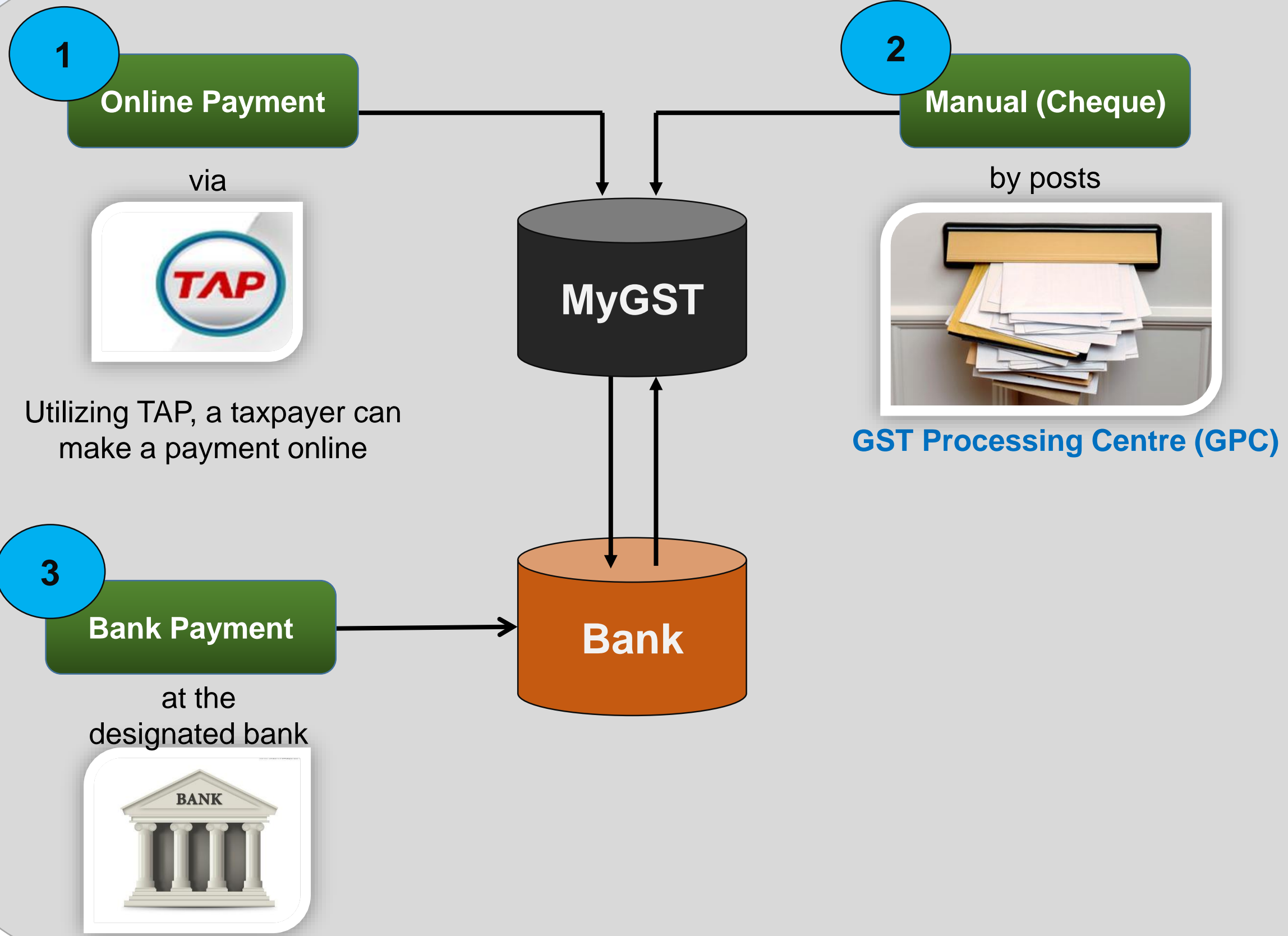




GST PAYMENT



NO Cash Accepted at any Customs Office





1

Online Payment (TAP)

There are 3 methods of payment:

- B2C (Business To Consumer) – limited to RM 30K per transaction
- B2B (Business To Business) – limited to RM 10Mil per transaction
- Direct Debit

2

Manual Payment

Post to the GST Processing Centre:

- Cheque
- Bank Draft

3

Bank Payment

There are 3 methods of payment:

- Over The Counter
- Bank Portal
- Self-Service Terminal

(Taxpayer will be able to make a payment at the designated bank)



ONLINE PAYMENT THROUGH TAP

- **By Login into TAP**
- **Without Login into TAP**



MAKE A PAYMENT

(Login into TAP)

The taxpayer has the ability to make a payment through the Taxpayer Access Point (TAP) either by login or without login into TAP.

A: By Login into TAP

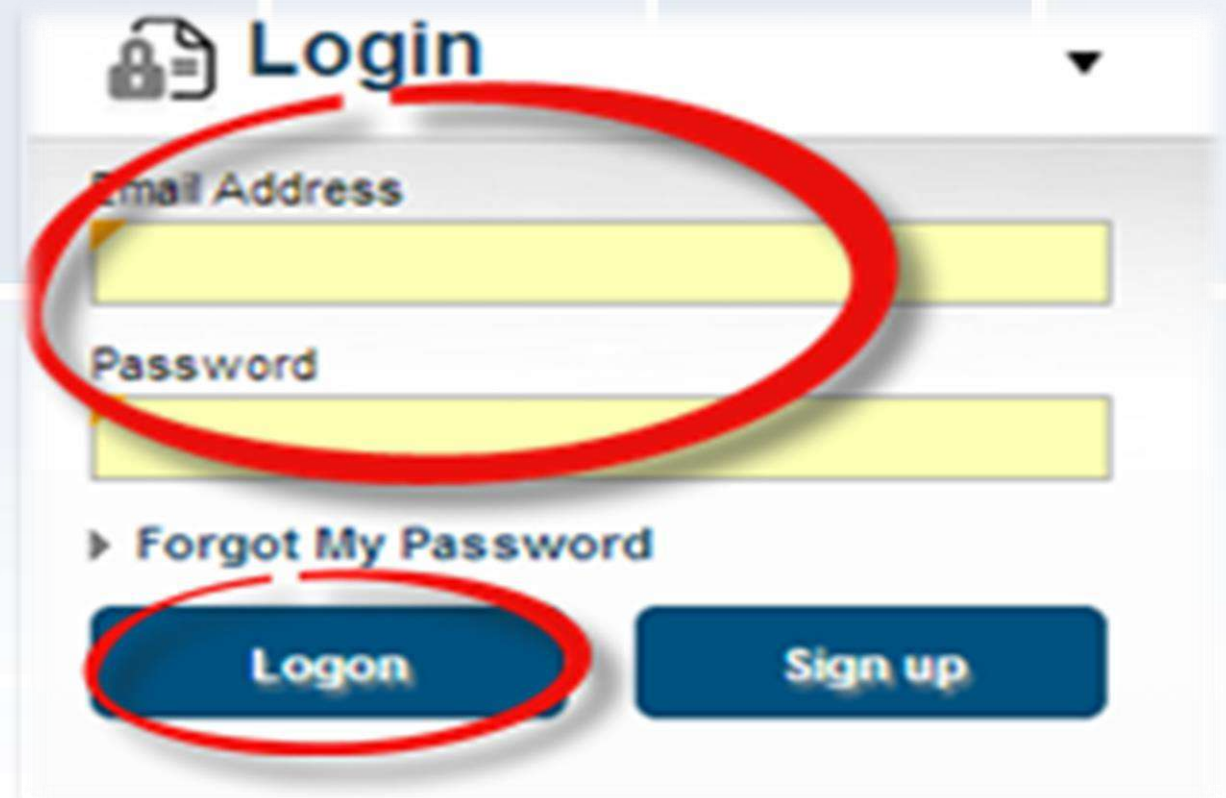
- ✓ Must be a GST registrant.
- ✓ Taxpayer has filed a return



What information are needed?

1. Login ID (email address)
2. Password (specified during registration)

1. Fill in Email Address and Password information.
2. Click [[Logon](#)] button.



The screenshot shows a web form titled "Login" with a lock icon. It contains two input fields: "Email Address" and "Password", both highlighted with a red oval. Below the fields is a link for "Forgot My Password" and two buttons: "Logon" and "Sign up". The "Logon" button is also highlighted with a red oval.

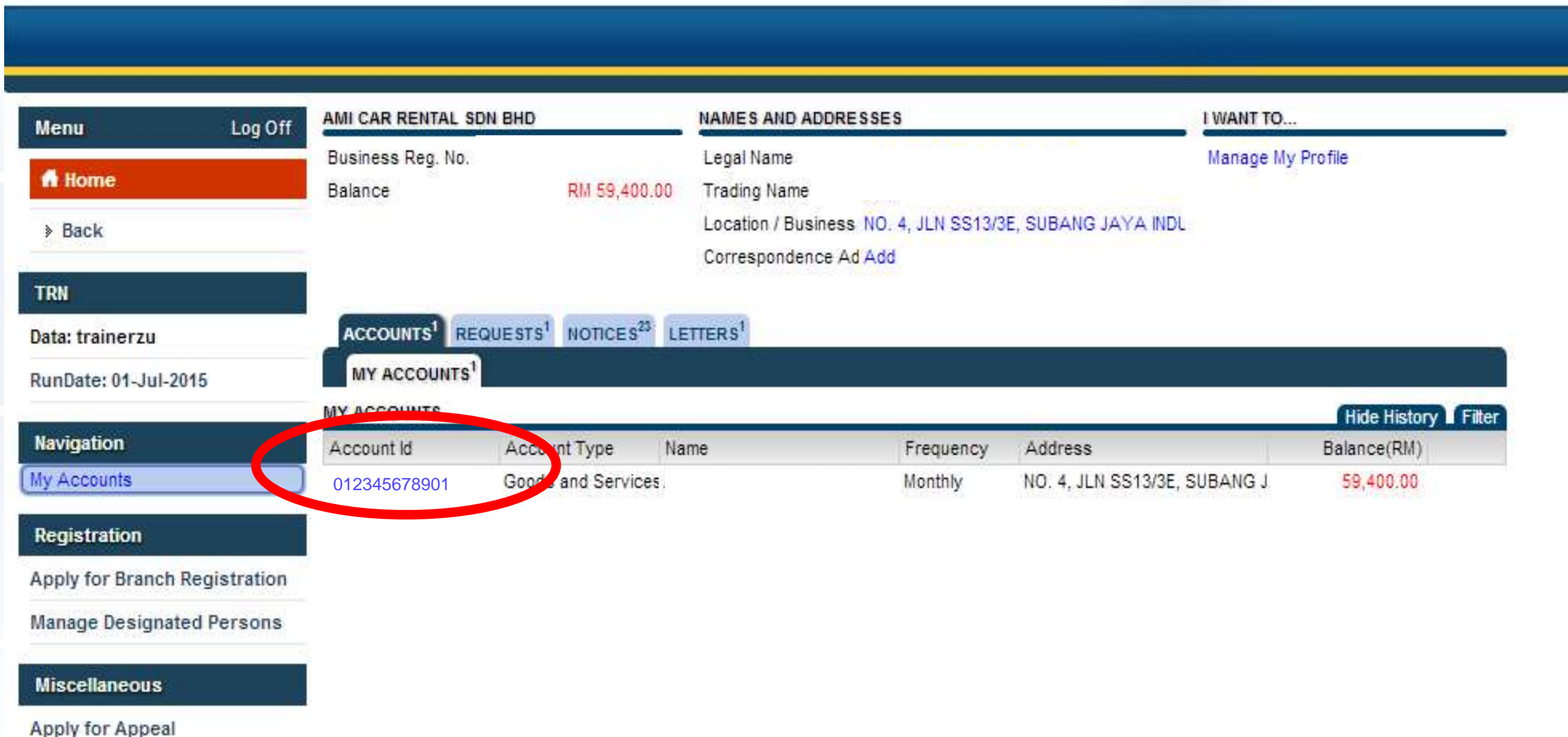


(Login into TAP)

CUSTOMER SPRINGBOARD SCREEN

(This screen will display taxpayer information)

3. Click [\[Account Id\]](#) hyperlink



The screenshot displays the GST Customer Springboard interface for 'AMI CAR RENTAL SDN BHD'. The page is divided into several sections:

- Menu:** Home (selected), Back.
- TRM:** Data: trainerzu, RunDate: 01-Jul-2015.
- Navigation:** My Accounts (selected).
- Registration:** Apply for Branch Registration, Manage Designated Persons.
- Miscellaneous:** Apply for Appeal.

The main content area shows the following information:

- Business Reg. No.:** (blank)
- Balance:** RM 59,400.00
- NAMES AND ADDRESSES:**
 - Legal Name: (blank)
 - Trading Name: (blank)
 - Location / Business: NO. 4, JLN SS13/3E, SUBANG JAYA INDL
 - Correspondence Ad: Add
- I WANT TO...:** Manage My Profile

Below this information, there are tabs for ACCOUNTS¹, REQUESTS¹, NOTICES²³, and LETTERS¹. The 'MY ACCOUNTS¹' tab is active, showing a table of accounts:

Account Id	Account Type	Name	Frequency	Address	Balance(RM)
012345678901	Goods and Services		Monthly	NO. 4, JLN SS13/3E, SUBANG J	59,400.00

The 'Account Id' '012345678901' is circled in red in the original image.



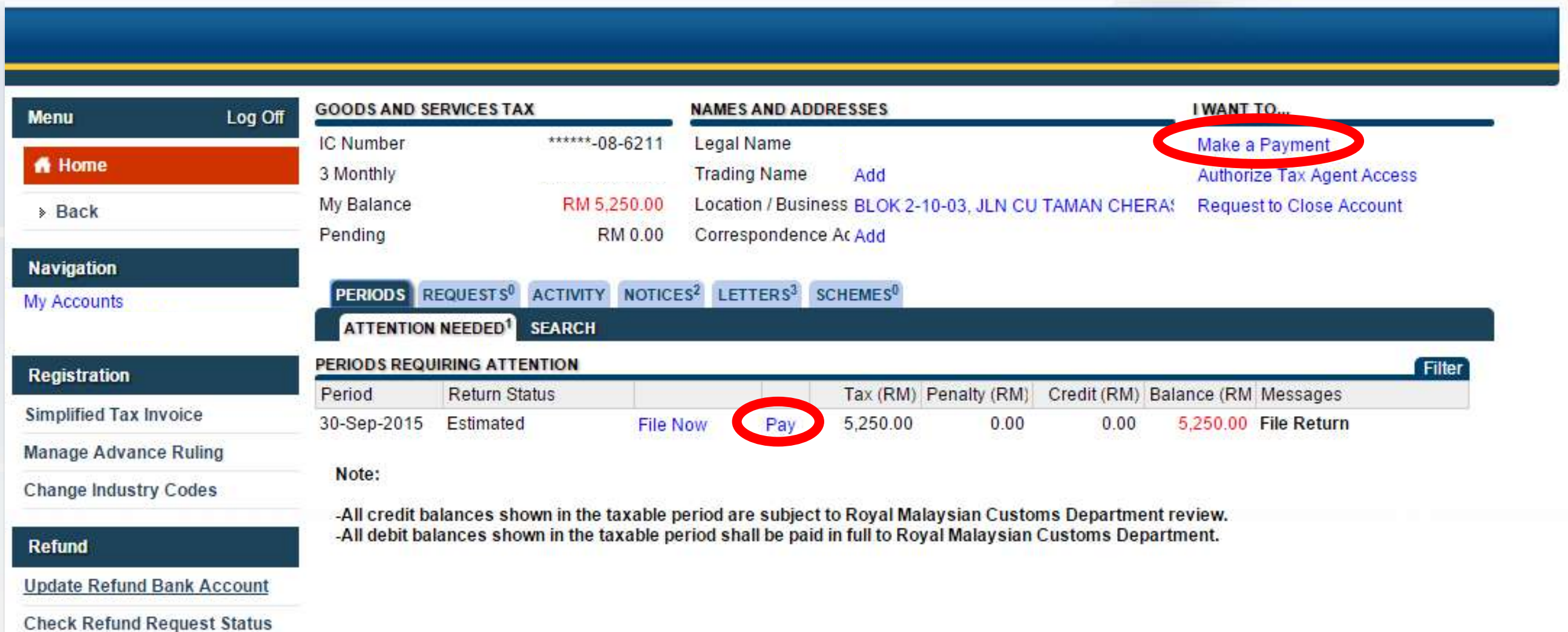
ACCOUNT SPRINGBOARD SCREEN

(This screen will display taxpayer account information)

4. You can make a payment through the following options:

On your [\[I Want To\]](#) Top Menu, Click [\[Make a Payment\]](#) hyperlink
or

On your specific return, Click [\[Pay\]](#) hyperlink



The screenshot displays the GST TAP Account Springboard interface. On the left, there is a navigation menu with sections: Menu (Home, Back), Navigation (My Accounts), Registration (Simplified Tax Invoice, Manage Advance Ruling, Change Industry Codes), and Refund (Update Refund Bank Account, Check Refund Request Status). The main content area is divided into several sections:

- GOODS AND SERVICES TAX:** IC Number: *****-08-6211; 3 Monthly; My Balance: **RM 5,250.00**; Pending: RM 0.00.
- NAMES AND ADDRESSES:** Legal Name; Trading Name: Add; Location / Business: BLOK 2-10-03, JLN CU TAMAN CHERA; Correspondence Ac: Add.
- I WANT TO...:** [Make a Payment](#) (circled in red), [Authorize Tax Agent Access](#), [Request to Close Account](#).
- PERIODS REQUIRING ATTENTION:** A table with columns: Period, Return Status, File Now, [Pay](#) (circled in red), Tax (RM), Penalty (RM), Credit (RM), Balance (RM), Messages. The row for 30-Sep-2015 shows an Estimated return with a balance of 5,250.00 RM.

Note:

- All credit balances shown in the taxable period are subject to Royal Malaysian Customs Department review.
- All debit balances shown in the taxable period shall be paid in full to Royal Malaysian Customs Department.



MAKE A PAYMENT

(Login into TAP)

Note:

If you want to pay for a specific period only, click [\[Pay\]](#) hyperlink at specific return period

Menu Log Off

[Home](#)

[Back](#)

Navigation

[My Accounts](#)

Registration

[Simplified Tax Invoice](#)

[Manage Advance Ruling](#)

[Change Industry Codes](#)

Refund

[Update Refund Bank Account](#)

[Check Refund Request Status](#)

GOODS AND SERVICES TAX

IC Number: *****-08-6211

3 Monthly

My Balance: **RM 5,250.00**

Pending: RM 0.00

NAMES AND ADDRESSES

Legal Name

Trading Name: [Add](#)

Location / Business: [BLOK 2-10-03, JLN CU TAMAN CHERA](#)

Correspondence Ac: [Add](#)

I WANT TO...

[Make a Payment](#)

[Authorize Tax Agent Access](#)

[Request to Close Account](#)

PERIODS **REQUESTS⁰** **ACTIVITY** **NOTICES²** **LETTERS³** **SCHEMES⁰**

ATTENTION NEEDED¹ **SEARCH**

PERIODS REQUIRING ATTENTION **Filter**

Period	Return Status		Tax (RM)	Penalty (RM)	Credit (RM)	Balance (RM)	Messages
30-Sep-2015	Estimated	File Now	5,250.00	0.00	0.00	5,250.00	File Return

Note:

-All credit balances shown in the taxable period are subject to Royal Malaysian Customs Department review.

-All debit balances shown in the taxable period shall be paid in full to Royal Malaysian Customs Department.



MAKE A PAYMENT

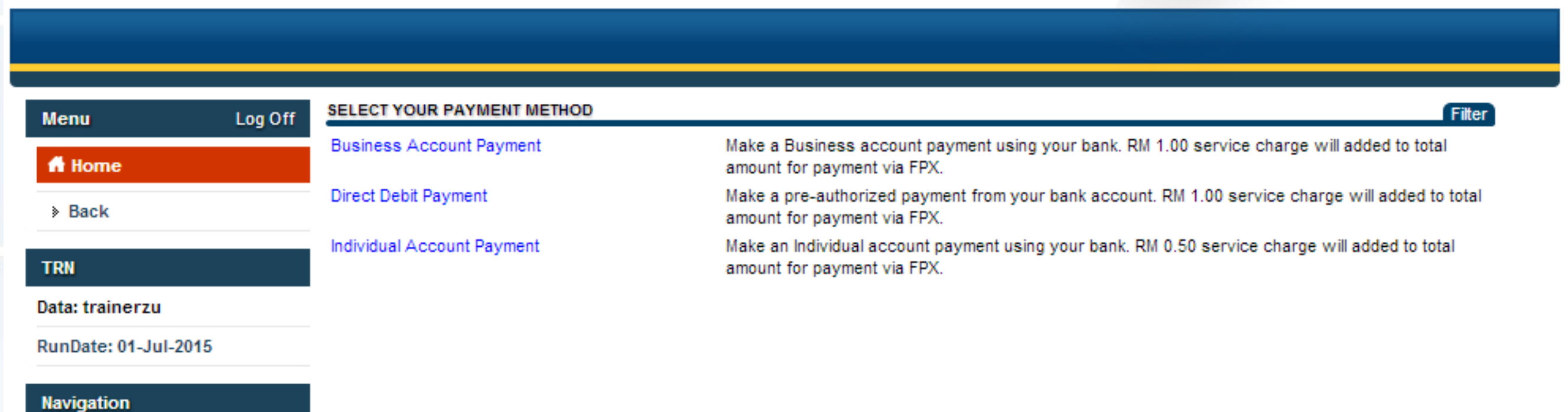
(Login into TAP)

PAYMENT METHOD SCREEN

(This screen will require taxpayer to choose payment method to make a payment).

There are three options of payment method:

- Business Account Payment
- Direct Debit Payment
- Individual Account Payment



SELECT YOUR PAYMENT METHOD		Filter
Business Account Payment	Make a Business account payment using your bank. RM 1.00 service charge will added to total amount for payment via FPX.	
Direct Debit Payment	Make a pre-authorized payment from your bank account. RM 1.00 service charge will added to total amount for payment via FPX.	
Individual Account Payment	Make an Individual account payment using your bank. RM 0.50 service charge will added to total amount for payment via FPX.	

Click at any payment method hyperlink:

The screen that will be displayed is slightly different depending on the option (payment method).



MAKE A PAYMENT

(Login into TAP)

System will display payable amount screen.

[Continue Payment](#) [Cancel](#)

Menu Log Off

[Home](#)

» [Back](#)

TRN

Data: trainerzu

RunDate: 01-Jul-2015

Navigation

[My Accounts](#)

Act:

[Payment](#)

Goods and Services Tax Payment Date 01-Jul-2015

PAY TO THE ORDER OF KETUA PENGARAH KASTAM MALAYSIA RM 59,400.00

MEMO: 01/04/2015 - 30/04/2015



MAKE A PAYMENT

(Login into TAP)

Note:

If you want to pay any bill payment for your account, click [\[Make a Payment\]](#) hyperlink



The screenshot shows the GST TAP portal interface. On the left is a navigation menu with sections: Menu (Home, Back), Navigation (My Accounts), Registration (Simplified Tax Invoice, Manage Advance Ruling, Change Industry Codes), and Refund (Update Refund Bank Account, Check Refund Request Status). The main content area is divided into 'GOODS AND SERVICES TAX' (IC Number: *****-08-6211, 3 Monthly, My Balance: RM 5,250.00, Pending: RM 0.00) and 'NAMES AND ADDRESSES' (Legal Name, Trading Name: Add, Location / Business: BLOK 2-10-03, JLN CU TAMAN CHERAS, Correspondence Ac: Add). A 'I WANT TO' section contains a red-circled 'Make a Payment' button, along with 'Authorize Tax Agent Access' and 'Request to Close Account'. Below this is a 'PERIODS REQUIRING ATTENTION' table with a 'Filter' button.

Period	Return Status			Tax (RM)	Penalty (RM)	Credit (RM)	Balance (RM)	Messages
30-Sep-2015	Estimated	File Now	Pay	5,250.00	0.00	0.00	5,250.00	File Return

Note:
 -All credit balances shown in the taxable period are subject to Royal Malaysian Customs Department review.
 -All debit balances shown in the taxable period shall be paid in full to Royal Malaysian Customs Department.



(Login into TAP)

PAYMENT TYPE SCREEN

(This screen will require taxpayer to choose payment type to make a payment).

There are two options of payment type:

- Pay a Bill or Account Balance
- Pay a Filed Return

SELECT PAYMENT TYPE

Pay a Bill or Account Balance

Pay a Filed Return

Payment towards a bill notice or outstanding account balance.

Payment for a return that has been filed.

The screen that will be displayed is slightly different depending on the option (payment type).

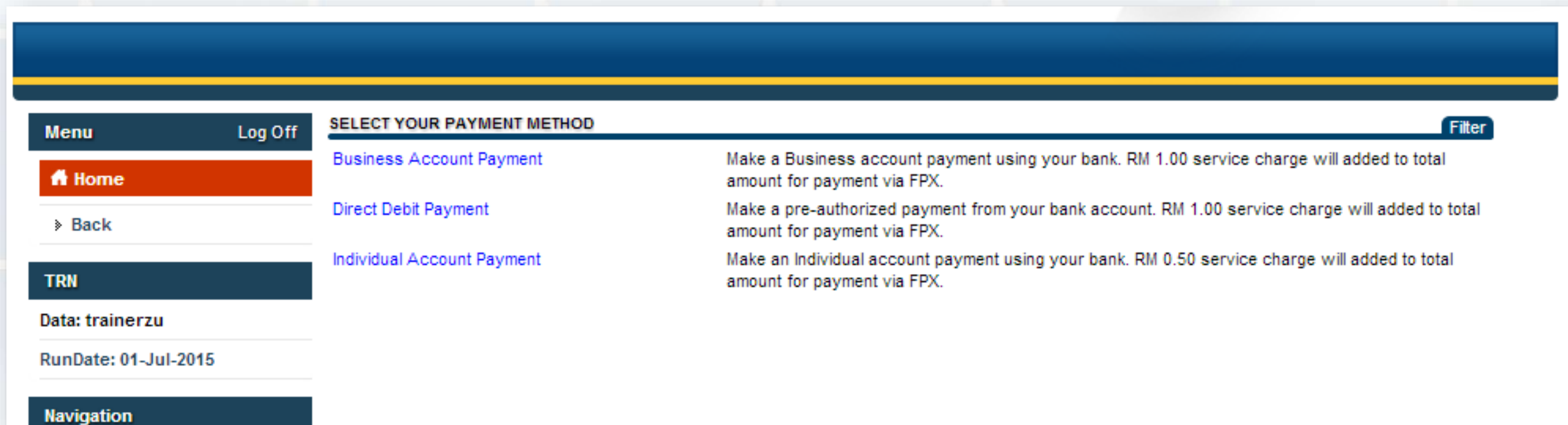


PAYMENT METHOD SCREEN

(This screen will require taxpayer to choose payment method to make a payment).

There are three options of payment method:

- Business Account Payment
- Direct Debit Payment
- Individual Account Payment



The screenshot shows a web application interface for selecting a payment method. On the left is a navigation menu with 'Home' (selected), 'Back', 'TRN', 'Data: trainerzu', 'RunDate: 01-Jul-2015', and 'Navigation'. The main content area is titled 'SELECT YOUR PAYMENT METHOD' and includes a 'Filter' button. It lists three options: 'Business Account Payment' (RM 1.00 service charge), 'Direct Debit Payment' (RM 1.00 service charge), and 'Individual Account Payment' (RM 0.50 service charge).

Payment Method	Description
Business Account Payment	Make a Business account payment using your bank. RM 1.00 service charge will added to total amount for payment via FPX.
Direct Debit Payment	Make a pre-authorized payment from your bank account. RM 1.00 service charge will added to total amount for payment via FPX.
Individual Account Payment	Make an Individual account payment using your bank. RM 0.50 service charge will added to total amount for payment via FPX.

2. Click at any payment method hyperlink:

The screen that will be displayed is slightly different depending on the option (payment method).



Pay a Bill or Account Balance

PAYMENT SCREEN

(This screen will require payment information).

3. Choose **Yes** or **No** from **[Do you have a Bill Number]** drop down list

Cancel

PAYMENT

BILL PAYMENT

Do you have a Bill Number? Mandatory

If you choose **No**, you can proceed the payment request by click at **[Continue Payment]** button

Cancel

PAYMENT

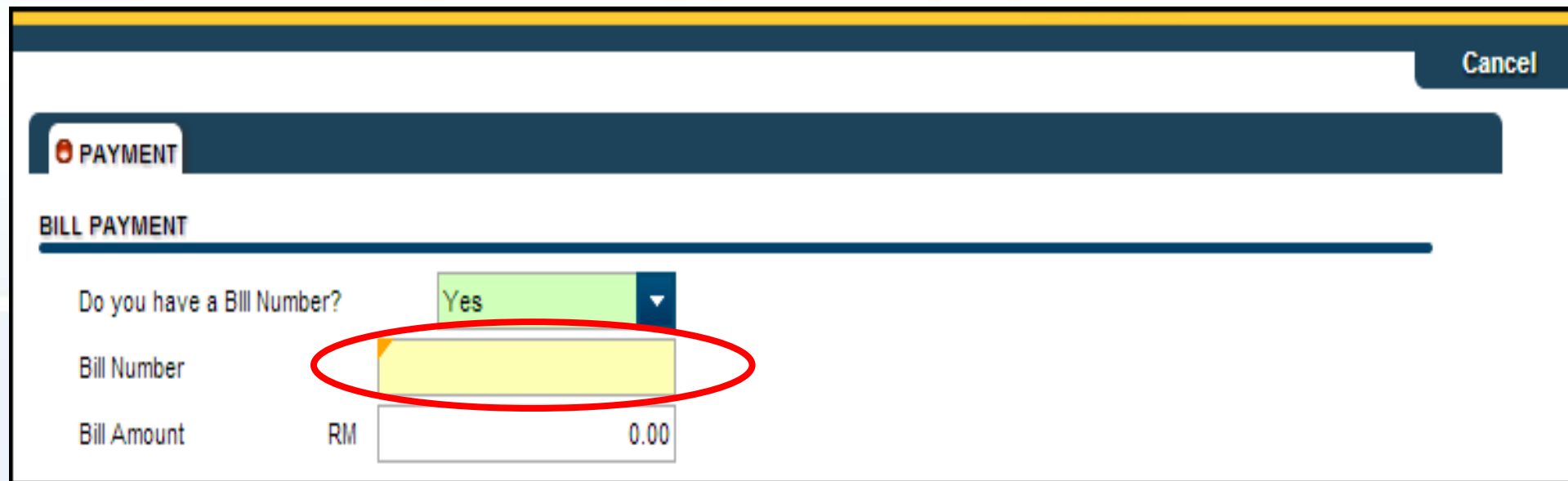
BILL PAYMENT

Do you have a Bill Number? Continue Payment



Pay a Bill or Account Balance

If you choose **Yes**,
you are required to fill in the **Bill Number** field.



Cancel

PAYMENT

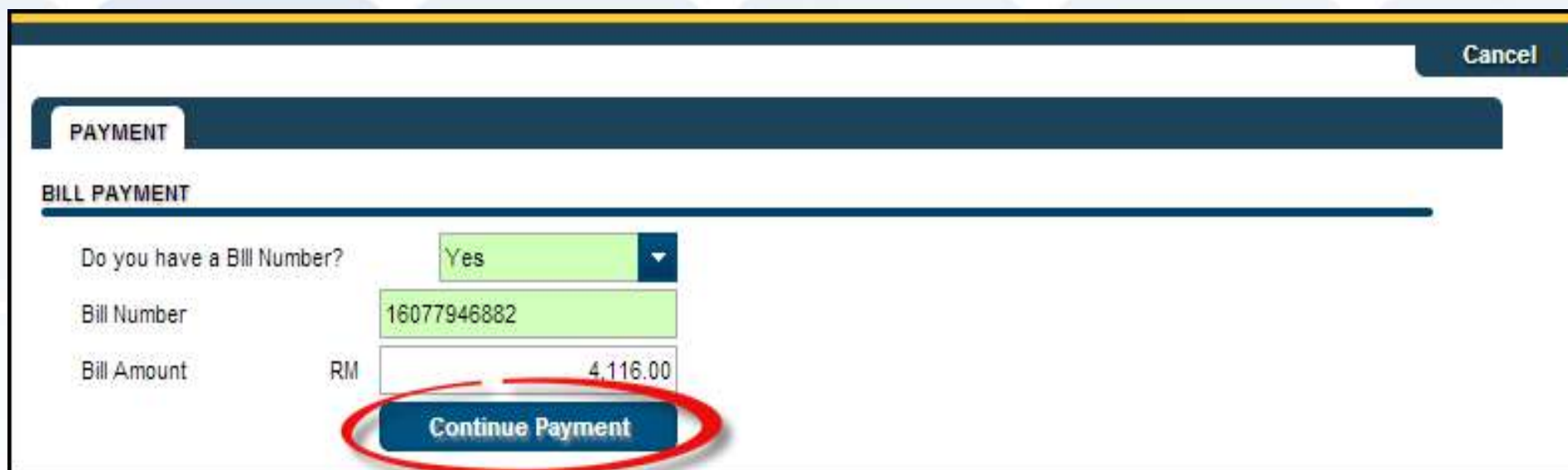
BILL PAYMENT

Do you have a Bill Number? Yes

Bill Number

Bill Amount RM 0.00

4. Click **[Continue Payment]** button: : to proceed with the payment



Cancel

PAYMENT

BILL PAYMENT

Do you have a Bill Number? Yes

Bill Number 16077946882

Bill Amount RM 4,116.00

Continue Payment



MAKE A PAYMENT

(Login into TAP)

Pay a Bill or Account Balance

System will display payable amount screen.



Continue Payment **Cancel**

Menu **Log Off**

Home

» **Back**

TRM

Data: trainerzu

RunDate: 01-Jul-2015

Navigation

My Accounts

Act:

Payment Method Select

Request: Bill Payment

Payment

Goods and Services Tax Payment Date: 01-Jul-2015

PAY TO THE ORDER OF: KETUA PENGARAH KASTAM MALAYSIA RM 118,800.00

MEMO:



(Login into TAP)

PAYMENT TYPE SCREEN

(This screen will require taxpayer to choose payment type to make a payment).

There are two options of payment type:

- Pay a Bill or Account Balance
- Pay a Filed Return

SELECT PAYMENT TYPE

Pay a Bill or Account Balance

Payment towards a bill notice or outstanding account balance.

Pay a Filed Return

Payment for a return that has been filed.

The screen that will be displayed is slightly different depending on the option (payment type).



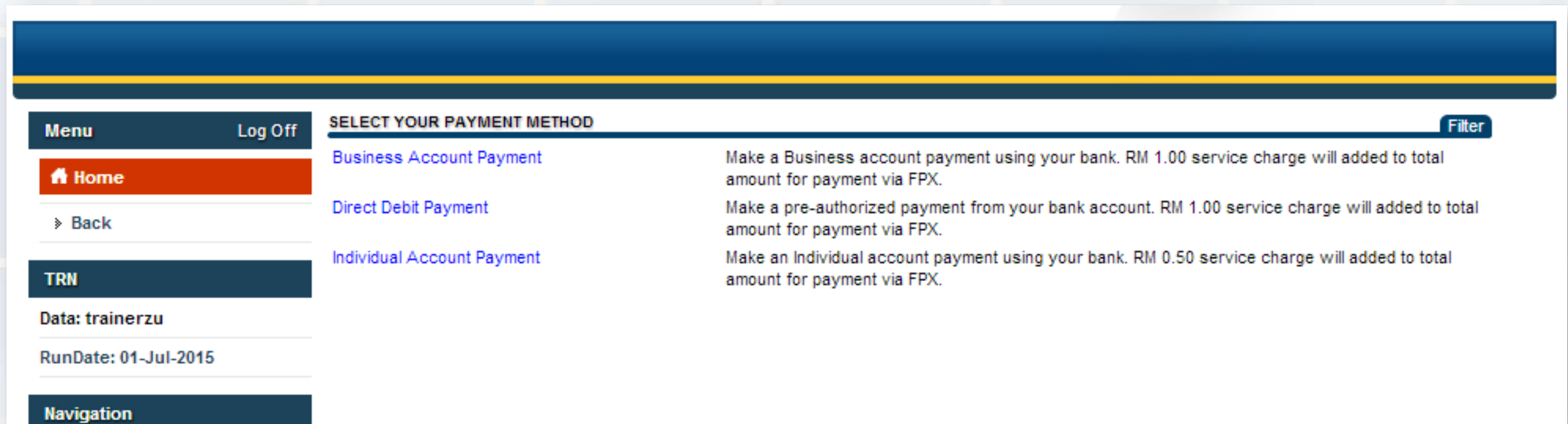
Pay a Filed Return

PAYMENT METHOD SCREEN

(This screen will require taxpayer to choose payment method to make a payment).

There are three options of payment method:

- Business Account Payment
- Direct Debit Payment
- Individual Account Payment



Menu	Log Off	SELECT YOUR PAYMENT METHOD Filter	
Home		Business Account Payment	Make a Business account payment using your bank. RM 1.00 service charge will added to total amount for payment via FPX.
Back		Direct Debit Payment	Make a pre-authorized payment from your bank account. RM 1.00 service charge will added to total amount for payment via FPX.
TRN		Individual Account Payment	Make an Individual account payment using your bank. RM 0.50 service charge will added to total amount for payment via FPX.
Data: trainerzu			
RunDate: 01-Jul-2015			
Navigation			

2. Click at any payment method hyperlink:

The screen that will be displayed is slightly different depending on the option (payment method).

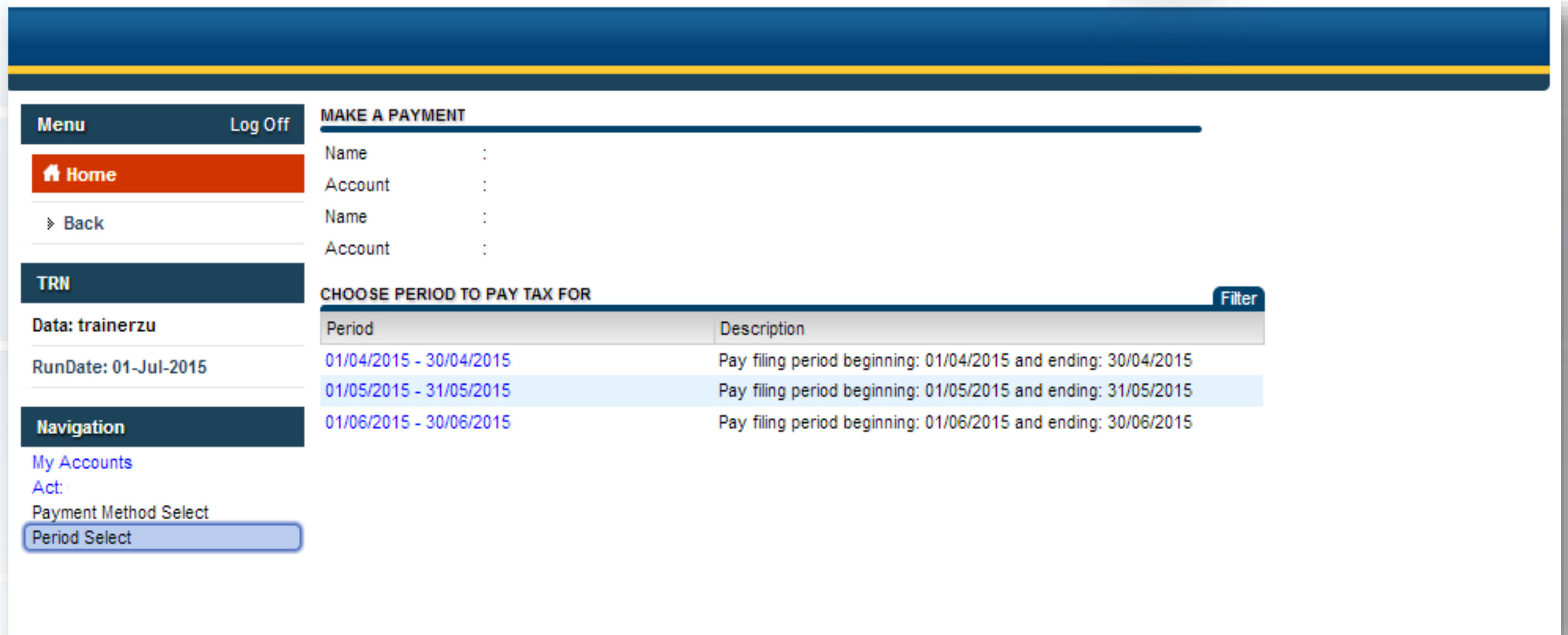


Pay a Filed Return

PAYMENT SCREEN

(This screen will require payment information).

3. Choose for which period that you want to make the payment



Menu Log Off

[Home](#)

[Back](#)

TRN

Data: trainerzu

RunDate: 01-Jul-2015

Navigation

[My Accounts](#)

Act:

Payment Method Select

Period Select

MAKE A PAYMENT

Name :
Account :

Name :
Account :

CHOOSE PERIOD TO PAY TAX FOR Filter

Period	Description
01/04/2015 - 30/04/2015	Pay filing period beginning: 01/04/2015 and ending: 30/04/2015
01/05/2015 - 31/05/2015	Pay filing period beginning: 01/05/2015 and ending: 31/05/2015
01/06/2015 - 30/06/2015	Pay filing period beginning: 01/06/2015 and ending: 30/06/2015



MAKE A PAYMENT

(Login into TAP)

Pay a Filed Return

System will display payable amount screen.



The screenshot shows a web application interface for making a payment. At the top right, there are buttons for "Continue Payment" and "Cancel". On the left side, there is a navigation menu with "Menu" and "Log Off" at the top, followed by "Home" (highlighted in red), "Back", "TRN" (with data: trainerzu, RunDate: 01-Jul-2015), and "Navigation" (with "My Accounts" and "Act: Payment" listed). The main content area displays "Goods and Services Tax" with a "Payment Date" of 01-Jul-2015. Below this, it says "PAY TO THE ORDER OF" followed by "KETUA PENGARAH KASTAM MALAYSIA". To the right of this, the amount "RM 59,400.00" is displayed in a green box. At the bottom, there is a "MEMO:" field with the value "01/04/2015 - 30/04/2015".



Banks & Third Party Acquirers (TPA) offering FPX





B2C

(Login into TAP)

[Overview](#) [How to Use](#) [Charges & Transaction](#) [Security & Availability](#) [Promotions](#) [Participating Banks & TPA](#) [FAQ](#)

Banks offering FPX



DIRECT DEBIT

(Login into TAP)

[Overview](#) [Become A Biller](#) [Participating Banks](#)

Banks offering DirectDebit



Third Party Acquirer (TPA) offering DirectDebit





MAKE A PAYMENT THROUGH TAP

- By Login into TAP
- **Without Login into TAP**

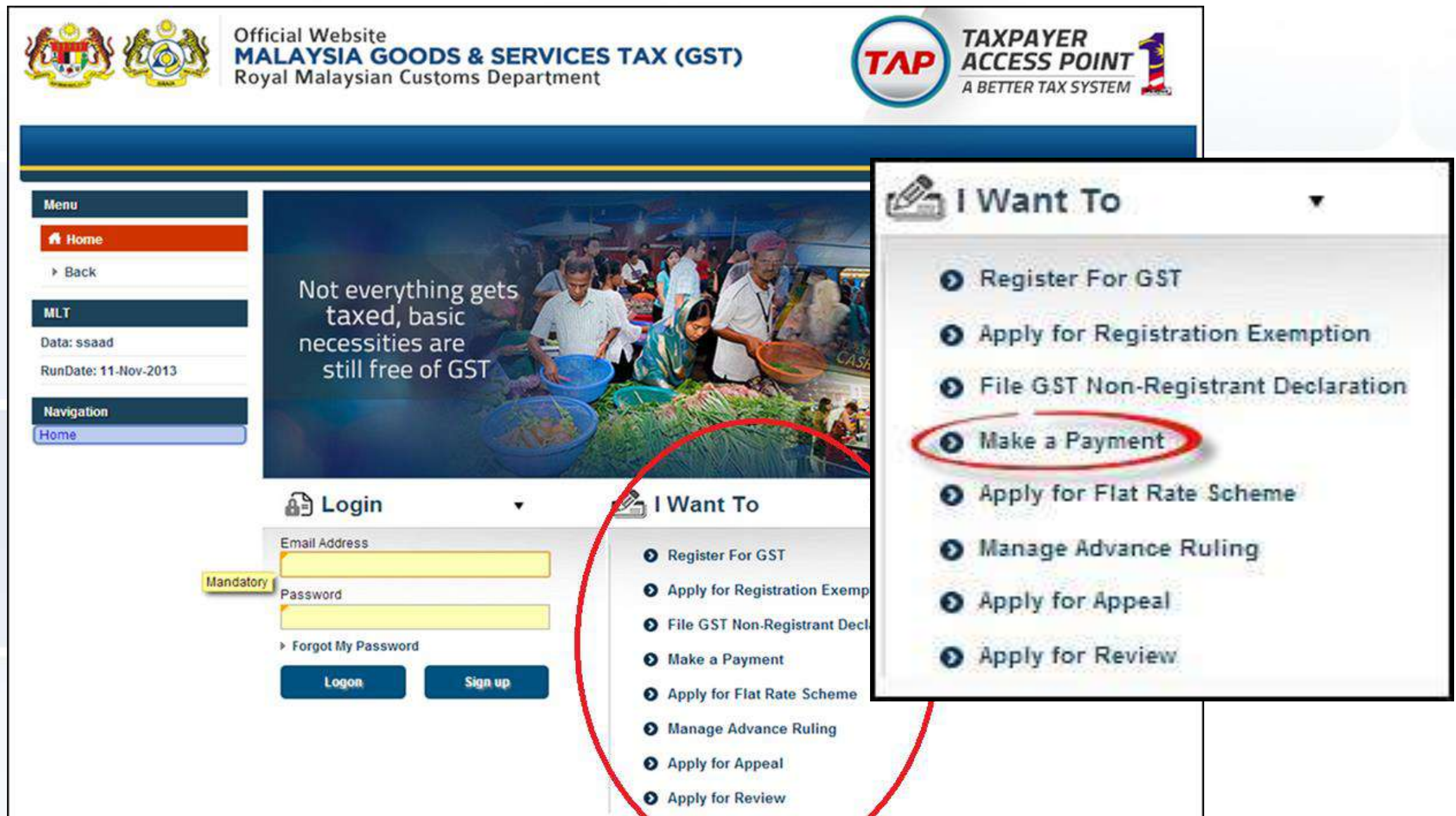


MAKE A PAYMENT

(**Without** Login into TAP)

The taxpayer has the ability to make a payment through the Taxpayer Access Point (TAP) without login into TAP.

1. Click [\[Make a Payment\]](#) hyperlink.



The screenshot shows the official website of the Malaysia Goods & Services Tax (GST) under the Royal Malaysian Customs Department. The page features a navigation menu on the left with 'Home' selected. A central banner displays the text: "Not everything gets taxed, basic necessities are still free of GST". Below the banner is a login section with fields for "Email Address" and "Password", and buttons for "Login" and "Sign up". A "Mandatory" label is positioned to the left of the password field. On the right side, there is a "TAP TAXPAYER ACCESS POINT A BETTER TAX SYSTEM" logo. A dropdown menu titled "I Want To" is open, listing several options: "Register For GST", "Apply for Registration Exemption", "File GST Non-Registrant Declaration", "Make a Payment" (circled in red), "Apply for Flat Rate Scheme", "Manage Advance Ruling", "Apply for Appeal", and "Apply for Review". A red circle highlights the "Make a Payment" option in the dropdown menu.

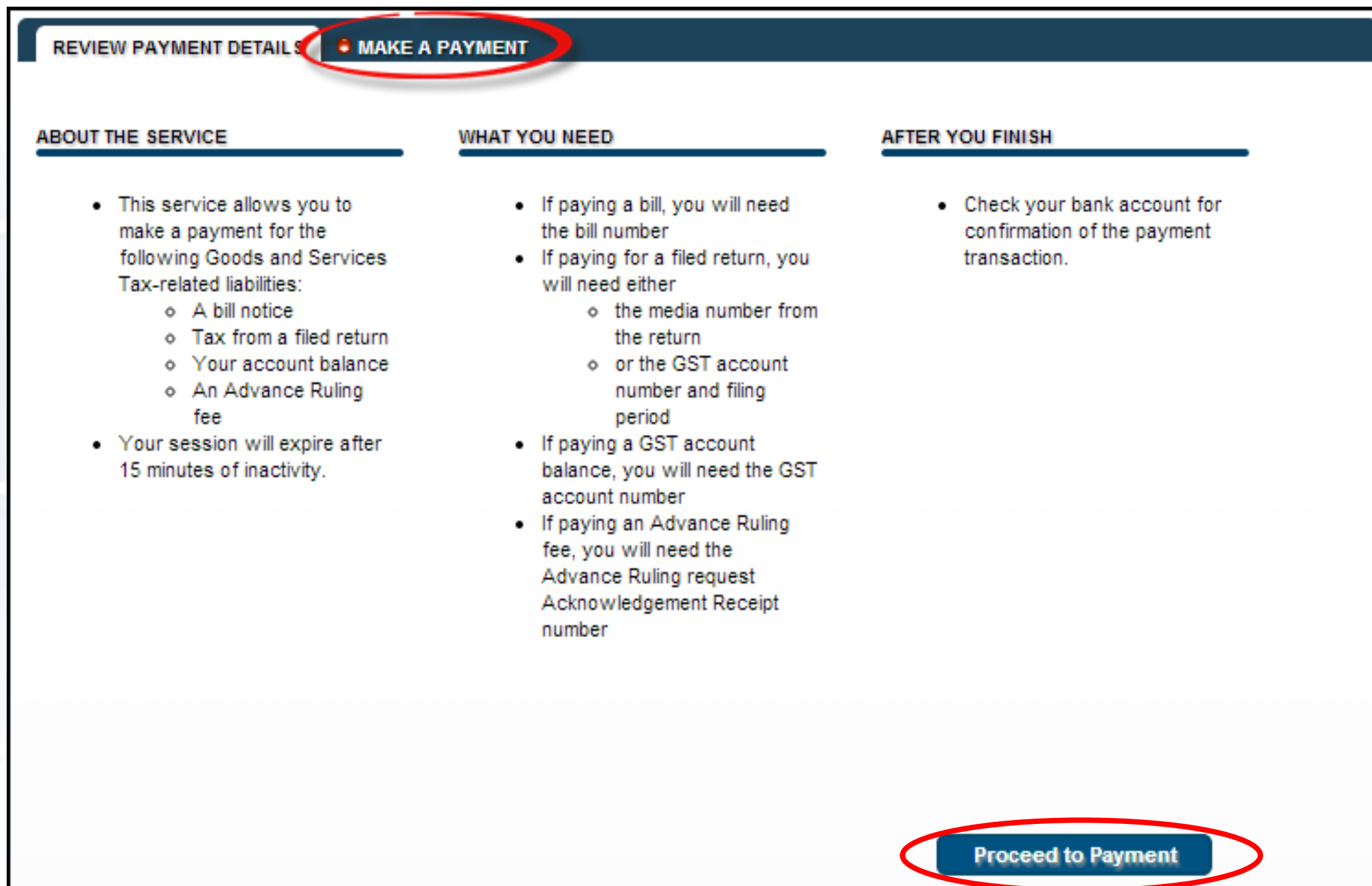


MAKE A PAYMENT

(**Without** Login into TAP)

2. Click [Make a Payment] tab

3. Click [Continue Payment] button: : to proceed with the payment



REVIEW PAYMENT DETAILS **MAKE A PAYMENT**

ABOUT THE SERVICE

- This service allows you to make a payment for the following Goods and Services Tax-related liabilities:
 - A bill notice
 - Tax from a filed return
 - Your account balance
 - An Advance Ruling fee
- Your session will expire after 15 minutes of inactivity.

WHAT YOU NEED

- If paying a bill, you will need the bill number
- If paying for a filed return, you will need either
 - the media number from the return
 - or the GST account number and filing period
- If paying a GST account balance, you will need the GST account number
- If paying an Advance Ruling fee, you will need the Advance Ruling request Acknowledgement Receipt number

AFTER YOU FINISH

- Check your bank account for confirmation of the payment transaction.

Proceed to Payment



MAKE A PAYMENT

(**Without** Login into TAP)

PAYMENT TYPE SCREEN

(This screen will require taxpayer to choose payment type to make a payment).

There are three options of payment type:

- Payment for a bill notice
- Payment for a return that has been filed
- Payment for an outstanding account balance



REVIEW PAYMENT DETAILS **MAKE A PAYMENT**

SELECT PAYMENT TYPE

- Mandatory Payment for a bill notice.
- Payment for a return that has been filed.
- Payment for an outstanding account balance.



(**Without** Login into TAP)

PAYMENT TYPE SCREEN

The screen that will be displayed and data that will be required is slightly different depending on the option (payment type).

For example:

If choose [[Payment for a bill notice](#)] hyperlink::


taxpayer will be required to fill in [[Enter bill number](#)] field.



Enter bill number

If choose [[Payment for a return that has been filed](#)] hyperlink::

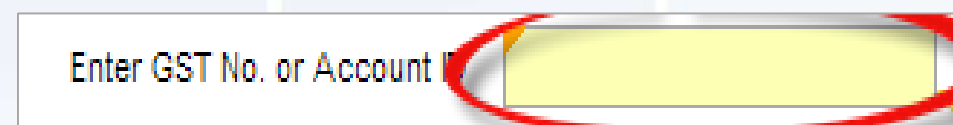
taxpayer will be required to fill in [[Enter media number](#)] field.



Enter media number

If choose [[Payment for an outstanding account balance](#)] hyperlink::

taxpayer will be required to fill in [[Enter GST No. or Account ID](#)] field.



Enter GST No. or Account ID



(**Without** Login into TAP)

PAYMENT METHOD SCREEN

(This screen will require taxpayer to choose payment method to make a payment).

There are two options of payment method:

- Business account payment using your bank
- Individual account payment using your bank

SELECT PAYMENT METHOD

- Business account payment using your bank. RM 1.00 service charge will added to total amount for payment via FPX.
- Individual account payment using your bank. RM 0.50 service charge will added to total amount for payment via FPX.

[Continue Payment](#)

Click at any payment method hyperlink:

Click [\[Continue Payment\]](#) button: to proceed with the payment



MAKE A PAYMENT

(Without Login into TAP)

System will display payable amount screen.

[Continue Payment](#) [Cancel](#)

Menu Log Off

[Home](#)

» [Back](#)

TRN

Data: trainerzu

RunDate: 01-Jul-2015

Navigation

[My Accounts](#)

Act:

[Payment](#)

Goods and Services Tax Payment Date

PAY TO THE ORDER OF KETUA PENGARAH KASTAM MALAYSIA RM

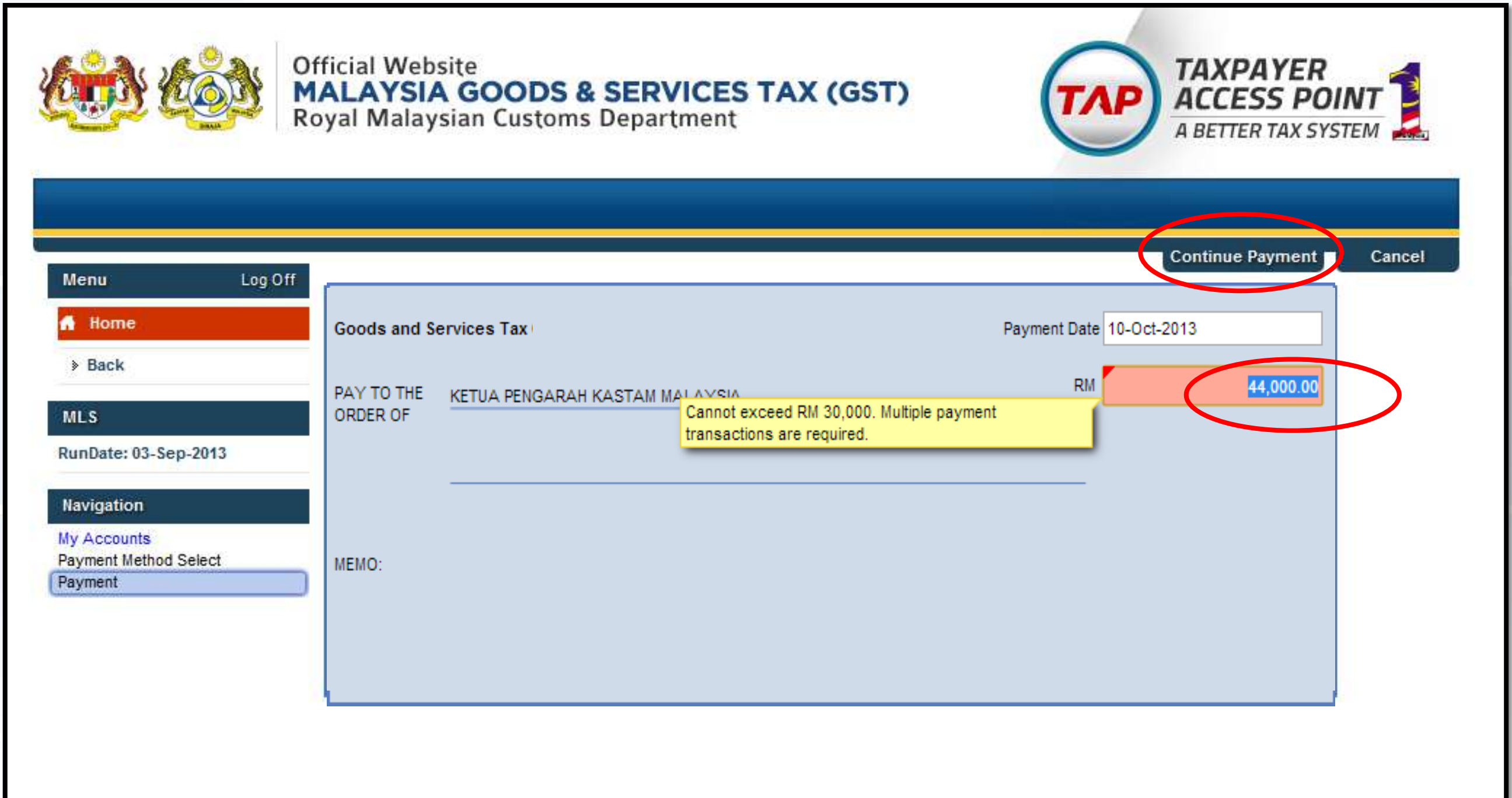
MEMO: 01/04/2015 - 30/04/2015

PAYMENT METHOD

- **B2B (Business To Business)**
- **B2C (Business To Customer)**
- **Direct Debit**



1. Click [\[Continue Payment\]](#) button: to proceed with the payment



Official Website
MALAYSIA GOODS & SERVICES TAX (GST)
Royal Malaysian Customs Department

TAP TAXPAYER ACCESS POINT 1
A BETTER TAX SYSTEM

Continue Payment Cancel

Menu Log Off

Home

Back

MLS
RunDate: 03-Sep-2013

Navigation
My Accounts
Payment Method Select
Payment

Goods and Services Tax | Payment Date 10-Oct-2013

PAY TO THE ORDER OF KETUA PENGARAH KASTAM MALAYSIA RM 44,000.00

Cannot exceed RM 30,000. Multiple payment transactions are required.

MEMO:

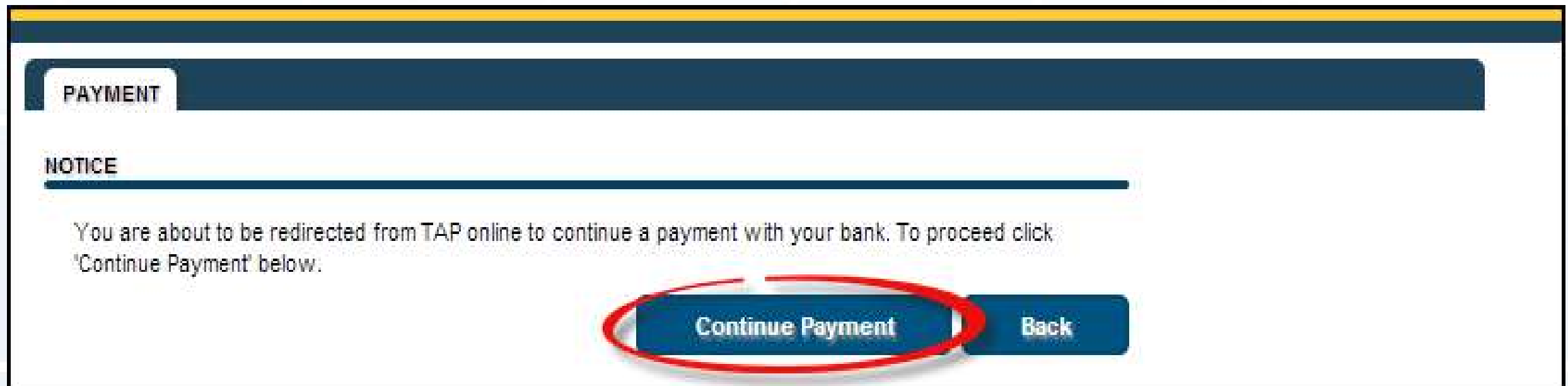


Note: For B2C method, the payment amount must not exceed RM 30,000



System will pop-up a notice, informing you that you will be navigated out from TAP to continue payment process.

2. Click [\[Continue Payment\]](#) button: to proceed with the payment





PAYMENT CONFIRMATION SCREEN

(This screen will require applicant to review and verify information)

3. Review the payment details

4. Click [[Proceed](#)] button: to proceed with the payment



1  **Jabatan Kastam Diraja Malaysia**
Royal Malaysian Customs Department Payment Page

Payment Confirmation

Transaction Date: 03/09/2013
Order No.: 201309031706230000000000000000000268435456
Payment Channel: B2C
Item Summary: MyGST BLLPYM Payment
Total Amount: RM 200.00



SELECT BANK SCREEN

(This screen will require applicant to select respective Bank)

5. Choose respective Bank. For example here, click [CIMB Clicks] radio button.

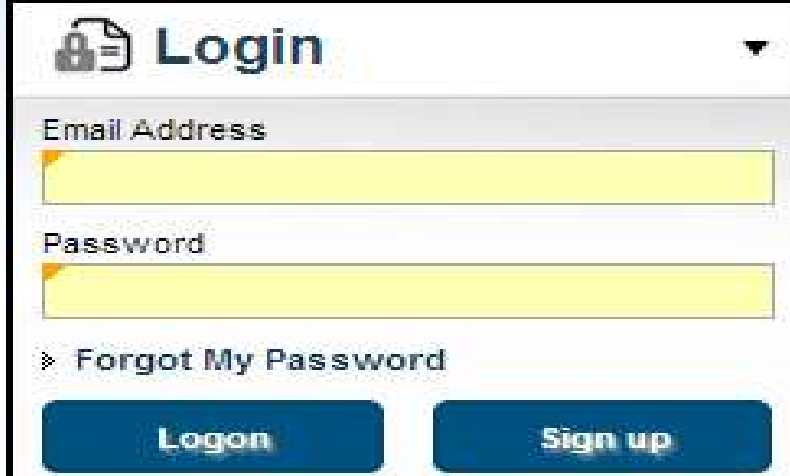
6. Click [Agree and Continue] button to continue to the next step.



7. Login into TAP to check the payment status

CUSTOMER SPRINGBOARD SCREEN

(This screen will display taxpayer information)



Login

Email Address

Password

» [Forgot My Password](#)

[Login](#) [Sign up](#)

8. Click [\[Requests\]](#) tab

9. Under [\[Confirmation #\]](#) column, click at related request

For this example click [\[1-454-765-128\]](#) hyperlink

GOODS AND SERVICES TAX		NAMES AND ADDRESSES		I WANT TO...	
Business Reg. No.		Legal Name		Make a Payment	
Monthly		Trading Name		Authorize Tax Agent Access	
Balance		Location / Business		Request to Close Account	
Pending	RM (200.00)	Correspondence Ad Add			
Effective Balance (RM)	RM (200.00)				

PERIODS **REQUESTS¹** ACTIVITY NOTICES⁵ LETTERS¹ SCHEMES⁰

WAITING TO BE PROCESSED¹ SEARCH

REQUESTS WAITING TO BE PROCESSED [Filter](#)

Confirmation #	Submitted	Account	Id	Period	Title	Status
1-454-768-128	13-Oct-2013	GST	012345678901		Payment for RM 200.00	Pending...



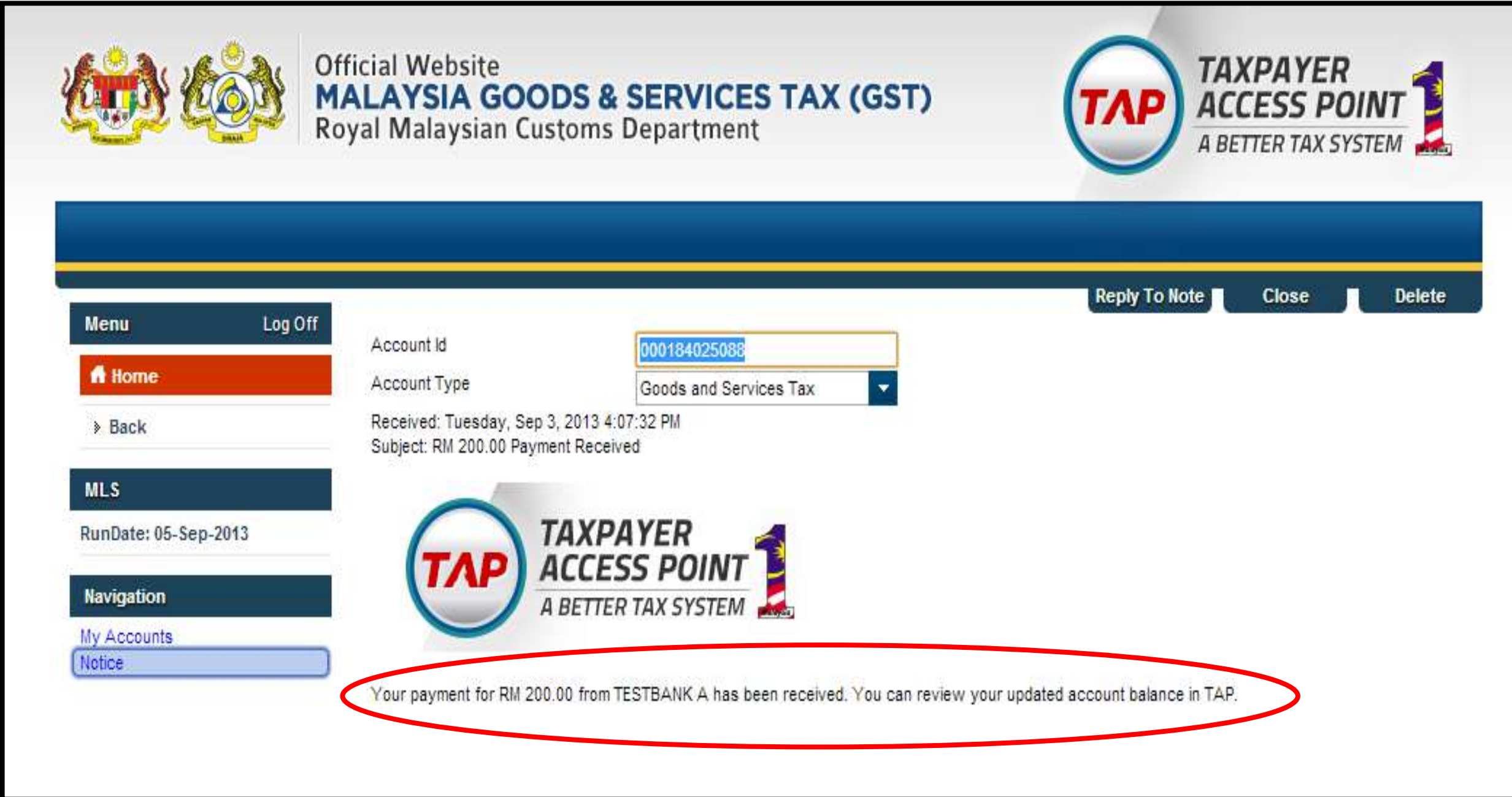
The payment status is still Pending to show that the request is waiting to be processed and status will be updated once the process completed.



PAYMENT STATUS SCREEN

(This screen will display payment status information)

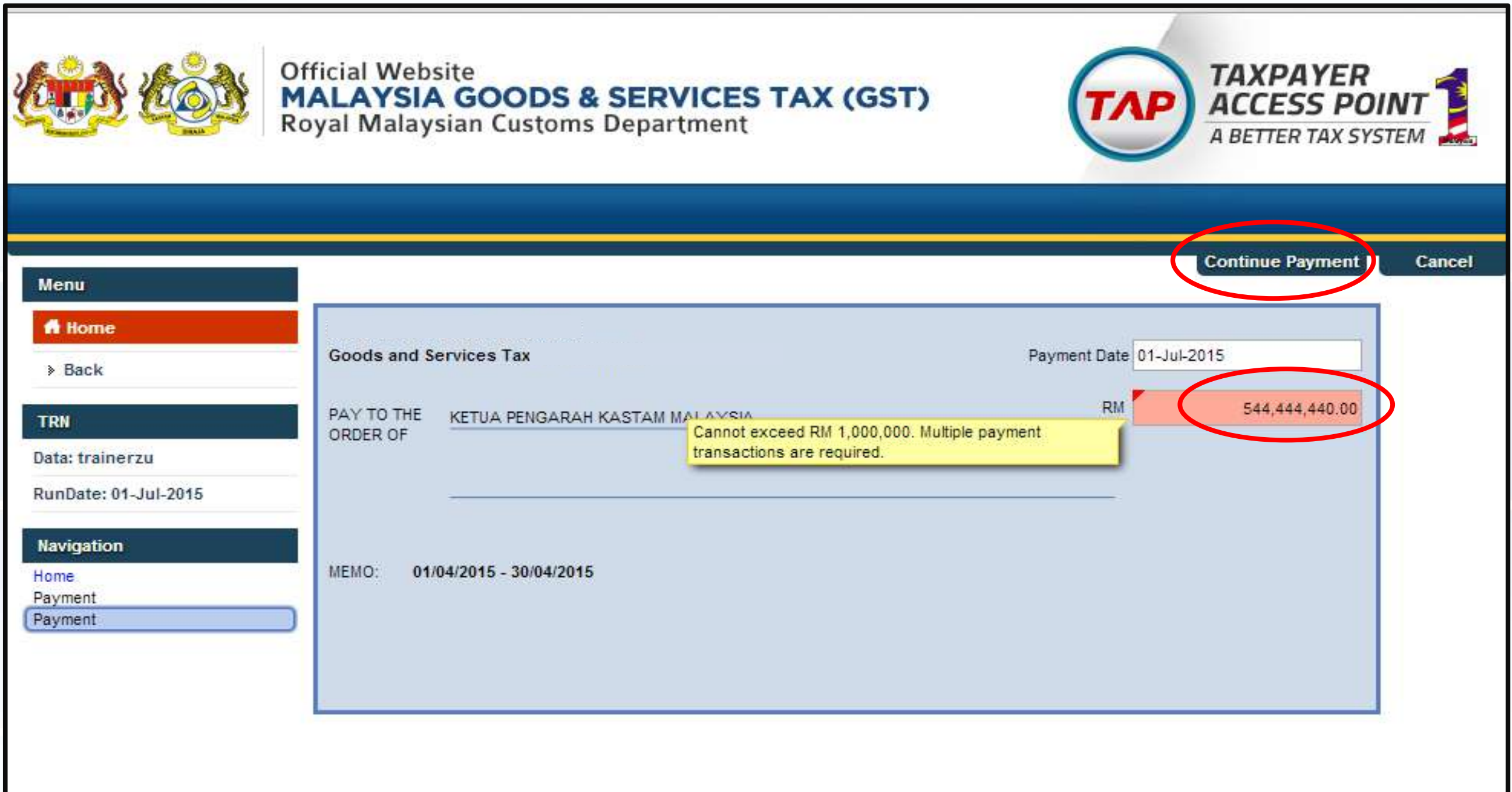
For example: The payment status is now received.



The screenshot shows the TAP (Taxpayer Access Point) interface. At the top, it features the Malaysian coat of arms and the text: "Official Website MALAYSIA GOODS & SERVICES TAX (GST) Royal Malaysian Customs Department". To the right is the TAP logo with the slogan "TAXPAYER ACCESS POINT A BETTER TAX SYSTEM". Below the header is a navigation bar with "Menu", "Log Off", "Home", "Back", "MLS", "RunDate: 05-Sep-2013", "Navigation", "My Accounts", and "Notice". The main content area displays account information: "Account Id: 000184025088", "Account Type: Goods and Services Tax", and a notification: "Received: Tuesday, Sep 3, 2013 4:07:32 PM Subject: RM 200.00 Payment Received". A red oval highlights the notification text: "Your payment for RM 200.00 from TESTBANK A has been received. You can review your updated account balance in TAP." Buttons for "Reply To Note", "Close", and "Delete" are visible at the top right of the notification area.



1. Click [\[Continue Payment\]](#) button: to proceed with the payment



Official Website
MALAYSIA GOODS & SERVICES TAX (GST)
Royal Malaysian Customs Department

TAP TAXPAYER ACCESS POINT 1
A BETTER TAX SYSTEM

Continue Payment Cancel

Menu
Home
Back

TRN
Data: trainerzu
RunDate: 01-Jul-2015

Navigation
Home
Payment
Payment

Goods and Services Tax
Payment Date: 01-Jul-2015

PAY TO THE ORDER OF: KETUA PENGARAH KASTAM MALAYSIA
RM 544,444,440.00

MEMO: 01/04/2015 - 30/04/2015

Cannot exceed RM 1,000,000. Multiple payment transactions are required.

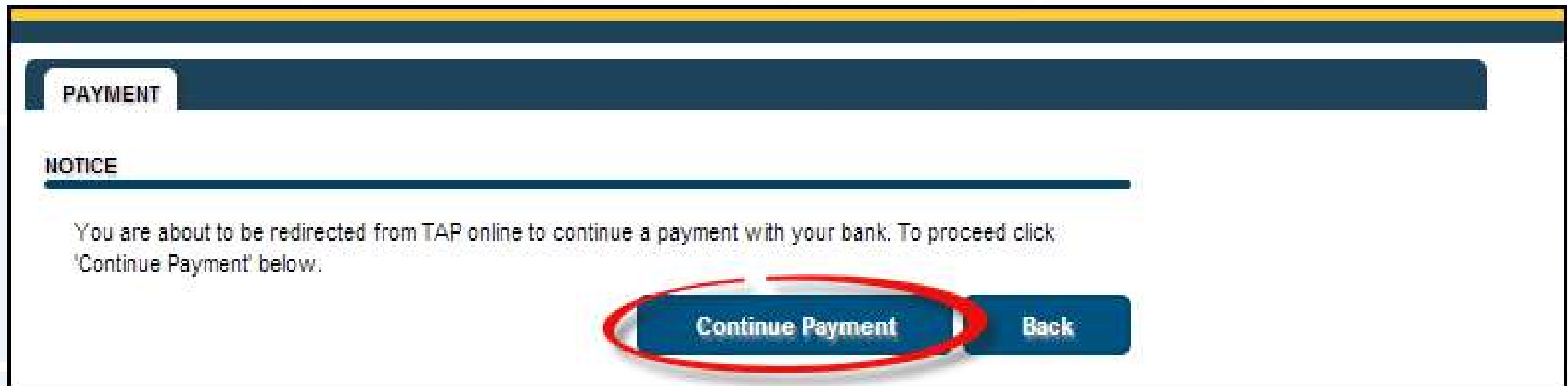


Note: For B2B method, the payment amount must not exceed **RM 10,000,000**



System will pop-up a notice, informing you that you will be navigated out from TAP to continue payment process.

2. Click [\[Continue Payment\]](#) button: to proceed with the payment





(B2B)

7. Login into TAP to check the payment status

CUSTOMER SPRINGBOARD SCREEN
(This screen will display taxpayer information)

8. Click [\[Notices\]](#) tab: System will display related notification for the taxpayer.

KRAFT FOODS MANUFACTURING MALAYSIA SDN BHD NAMES AND ADDRESSES I WANT TO...
[Manage My Profile](#)

Business Reg. No. Legal Name
Balance RM 2,900.00 Trading Name
Location / Business
Correspondence Ad

ACCOUNTS¹ REQUESTS⁰ **NOTICES⁵** LETTERS²

UNREAD⁵ INBOX OUTBOX

UNREAD [Mark All As Read](#) [Filter](#)

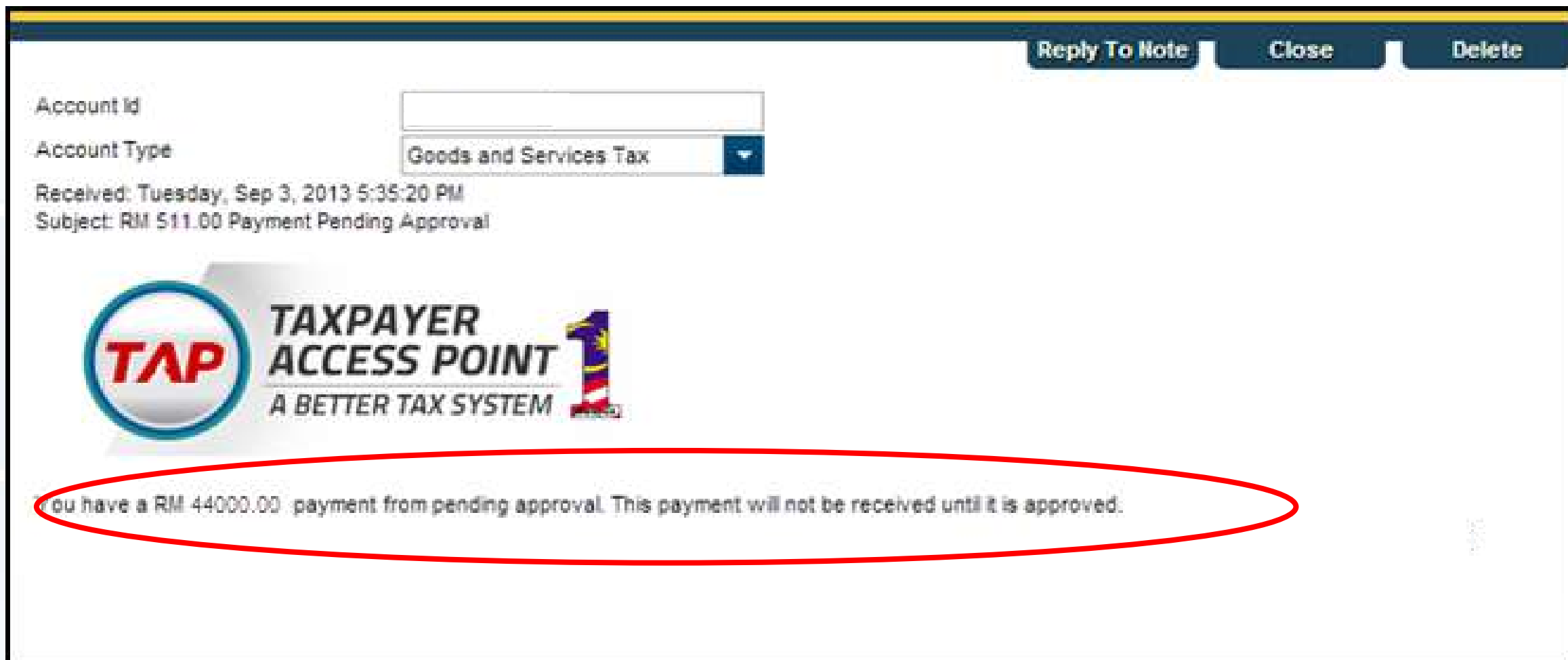
Posted	Subject	Account Id	Account Type	Period	Urgent	Attach	
08-Nov-2013	RM 100.00 Payment Received	000184025088	GST		<input type="checkbox"/>	<input type="checkbox"/>	Mark As Read Delete
03-Sep-2013	RM 44000.00 Payment Pending Approval	000184025088	GST		<input type="checkbox"/>	<input type="checkbox"/>	Mark As Read Delete



PAYMENT STATUS SCREEN

(This screen will display payment status information)

For example: The payment status is now pending approval.



The screenshot shows a web interface for TAP (Taxpayer Access Point). At the top right, there are three buttons: "Reply To Note", "Close", and "Delete". Below these, there are input fields for "Account Id" and "Account Type" (set to "Goods and Services Tax"). The message received is dated "Tuesday, Sep 3, 2013 5:35:20 PM" with the subject "RM 511.00 Payment Pending Approval". The TAP logo is displayed, along with the text "TAXPAYER ACCESS POINT 1 A BETTER TAX SYSTEM". A red oval highlights the message: "You have a RM 44000.00 payment from pending approval. This payment will not be received until it is approved."



PAYMENT STATUS SCREEN

(This screen will display payment status information)

For example: The payment status is now received.

Account Id:

Account Type: Goods and Services Tax

Received: Tuesday, Sep 3, 2013 5:41:05 PM

Subject: RM 511.00 Payment Received

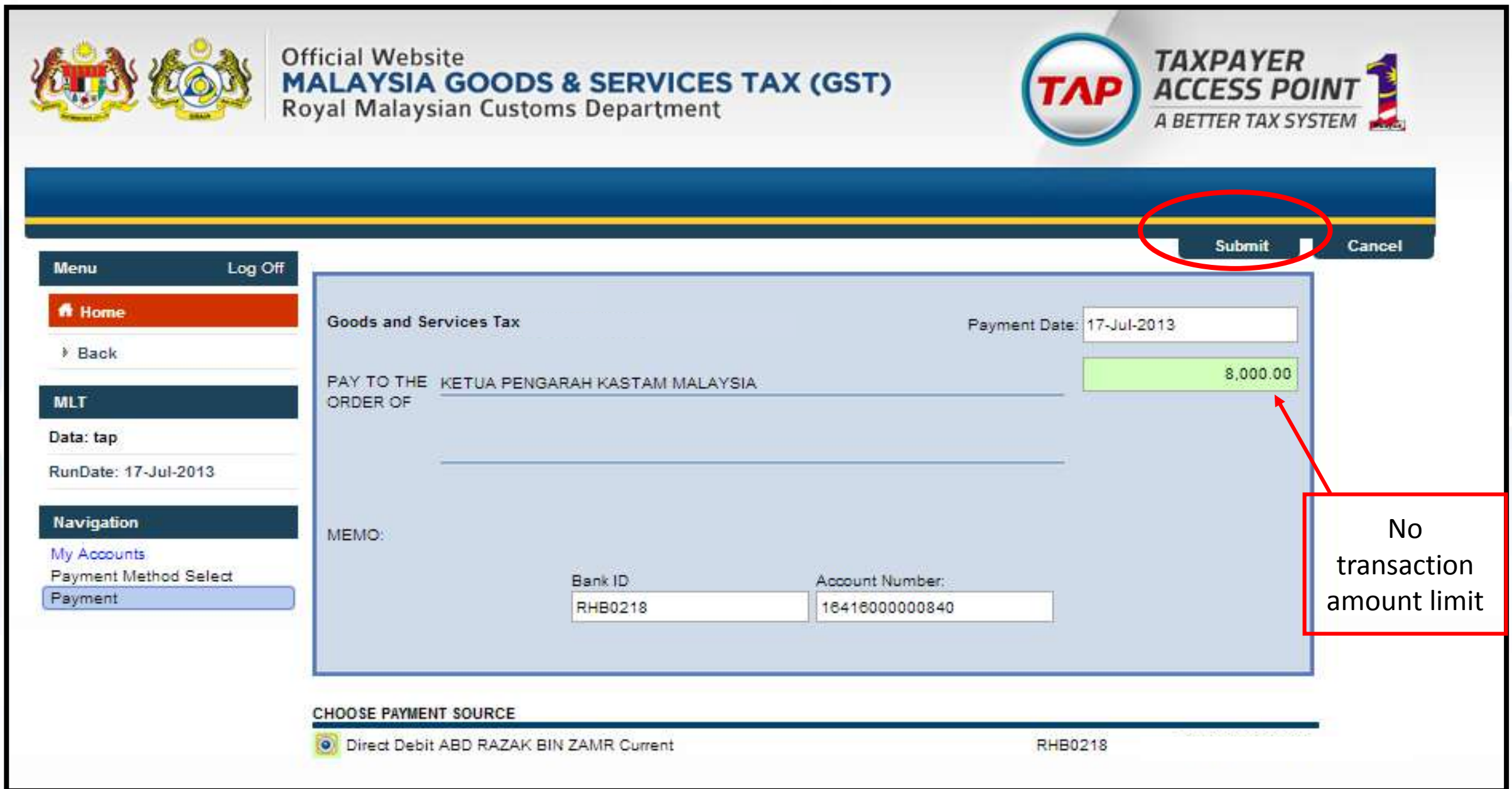
TAP TAXPAYER ACCESS POINT 1
A BETTER TAX SYSTEM

Your payment for RM 40000.00 from has been received. You can review your updated account balance in TAP.



(Direct Debit)

1. Fill in the payment amount to be paid.
2. Under [Choose Payment Source] panel, click the radio button. System will auto-populate Bank ID and Account Number information.
3. Click [Submit] button: to submit the payment



Official Website
MALAYSIA GOODS & SERVICES TAX (GST)
Royal Malaysian Customs Department

TAP TAXPAYER ACCESS POINT 1
A BETTER TAX SYSTEM

Submit Cancel

Menu Log Off

Home

Back

MLT

Data: tap

RunDate: 17-Jul-2013

Navigation

My Accounts

Payment Method Select

Payment

Goods and Services Tax Payment Date: 17-Jul-2013

PAY TO THE ORDER OF: KETUA PENGARAH KASTAM MALAYSIA

8,000.00

MEMO:

Bank ID: RHB0218 Account Number: 16416000000840

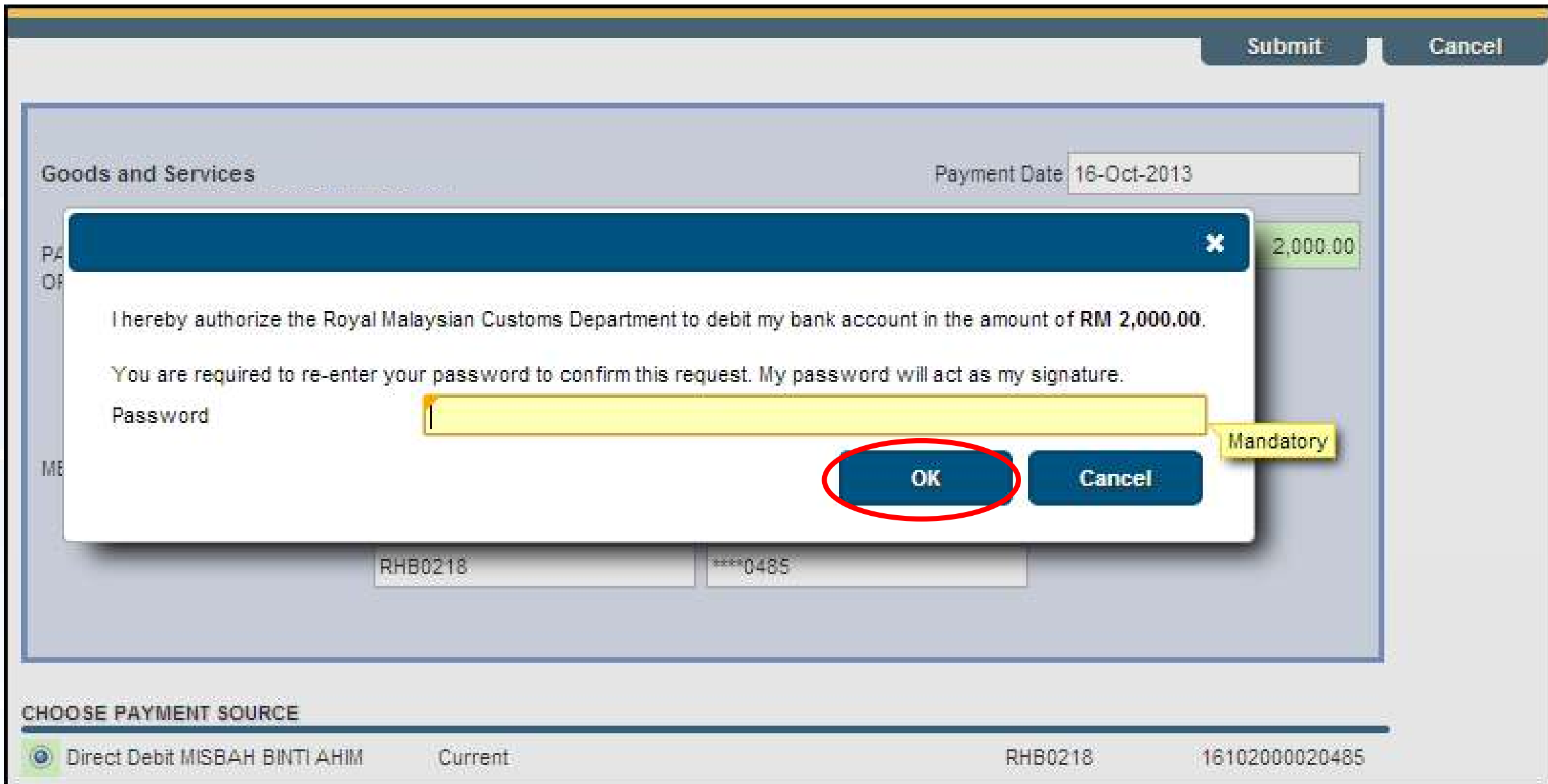
CHOOSE PAYMENT SOURCE

Direct Debit ABD RAZAK BIN ZAMR Current RHB0218

No transaction amount limit



4. You are required to fill in [Password] field (as part of verification).
5. Click [OK] button: to continue to the next step.



Submit Cancel

Goods and Services Payment Date: 16-Oct-2013

PA 2,000.00

OP

I hereby authorize the Royal Malaysian Customs Department to debit my bank account in the amount of RM 2,000.00.

You are required to re-enter your password to confirm this request. My password will act as my signature.

Password

Mandatory

OK Cancel

RHB0218 ****0485

CHOOSE PAYMENT SOURCE

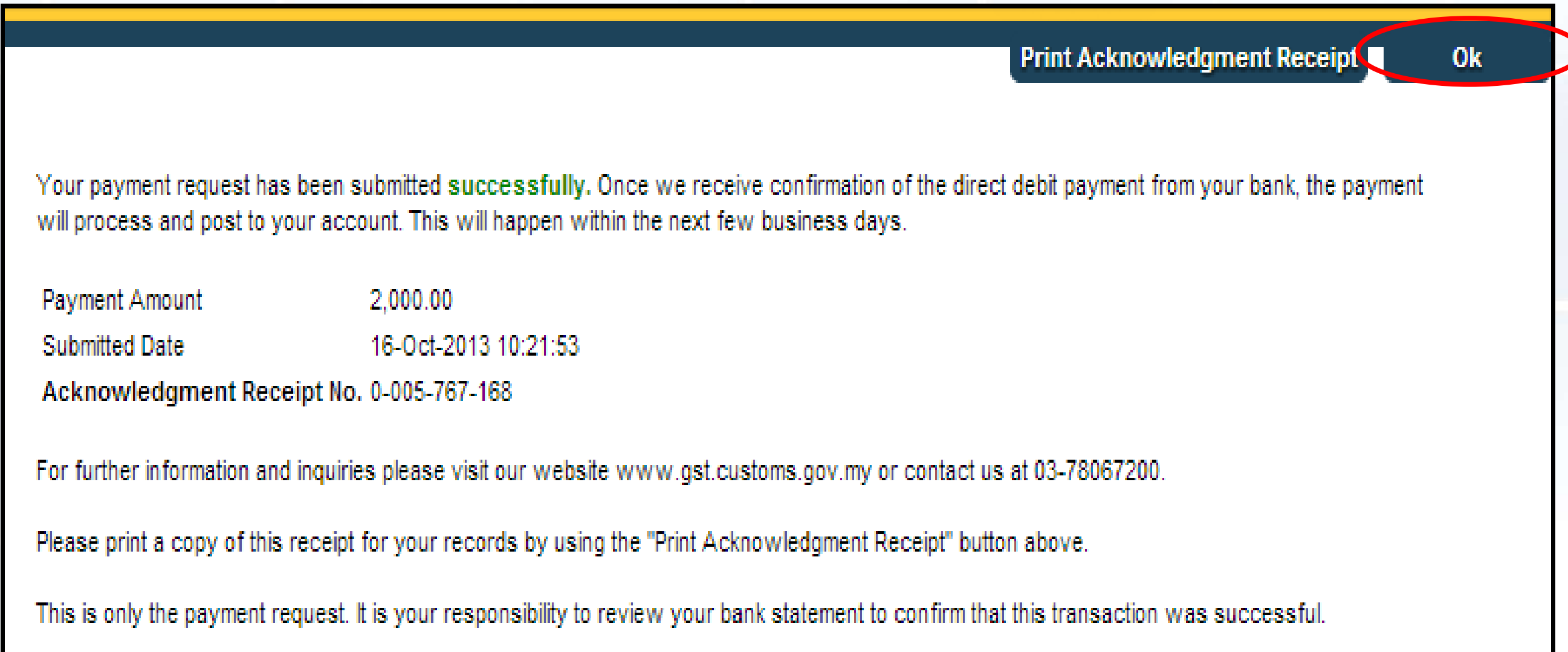
Direct Debit MISBAH BINTI AHIM Current RHB0218 16102000020485



CONFIRMATION SCREEN

(This screen will display the confirmation information.
For example: The payment status is now successfully.)

6. Click [\[Print Acknowledgment Receipt\]](#) button: to print the acknowledgement receipt.
or
7. Click [\[Ok\]](#) button: to return to the taxpayer's [\[Account Springboard\]](#).



The screenshot shows a confirmation screen with a dark blue header bar containing two buttons: "Print Acknowledgment Receipt" and "Ok". The "Ok" button is circled in red. The main content area has a white background with a yellow border. It contains the following text:

Your payment request has been submitted **successfully**. Once we receive confirmation of the direct debit payment from your bank, the payment will process and post to your account. This will happen within the next few business days.

Payment Amount	2,000.00
Submitted Date	16-Oct-2013 10:21:53
Acknowledgment Receipt No.	0-005-767-168

For further information and inquiries please visit our website www.gst.customs.gov.my or contact us at 03-78067200.

Please print a copy of this receipt for your records by using the "Print Acknowledgment Receipt" button above.

This is only the payment request. It is your responsibility to review your bank statement to confirm that this transaction was successful.

THANK YOU

ABDUL FATTAH BIN NOOR AZMI

fattah.noorazmi@customs.gov.my

03-8323 7432