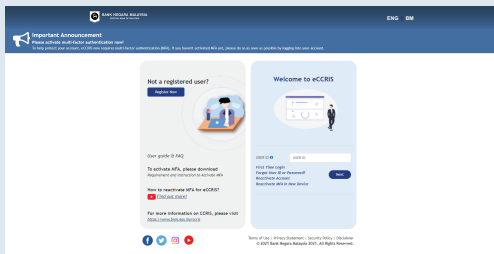


New eCCRIS Account Registration with MFA*

(Online User Registration)

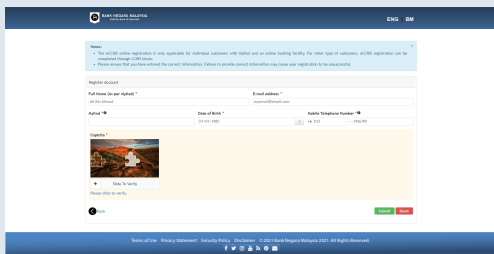
* Multi-Factor Authentication

Register an account on the eCCRIS website



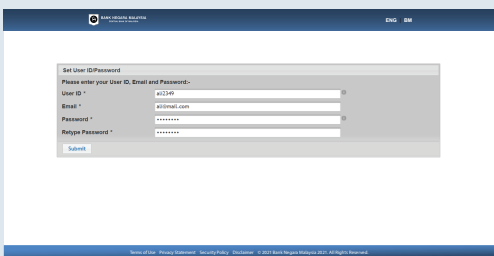
- Go to eCCRIS web portal: <https://eccris.bnm.gov.my>
- Click **'Register Now'** to start the online user registration.

Complete the user registration form



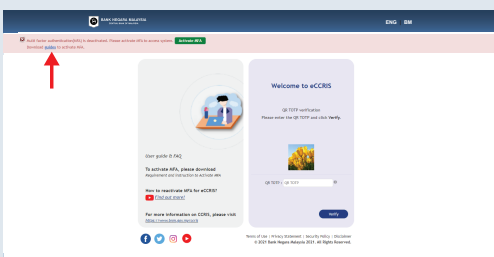
- Fill in the user registration form.
- You are required to confirm details and read and agree to the terms & conditions before submission.

Set the User ID and Password



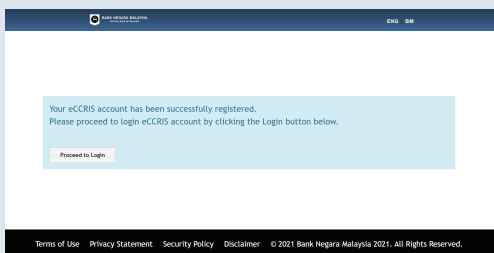
Upon successful payment, you will be asked to set and submit **'User ID'** and **'Password'** for the new eCCRIS account.

Download guides to activate MFA



At the top of the eCCRIS webpage, click the link that reads **'Download guides to activate MFA'** to download a user guide on activating MFA. Then, follow the steps to download an authenticator application on your mobile device.

Complete the registration

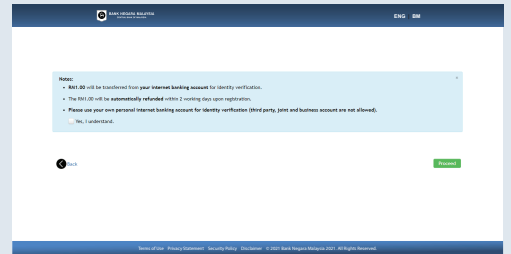


User registration is completed.

Step 1

Step 2

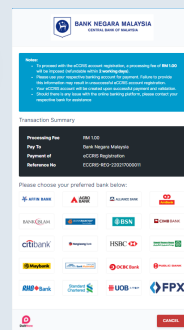
Verify your identity



Identity verification charge will be prompted, select **'Yes, I understand'** and click **'Proceed'**.

Step 3

Step 4



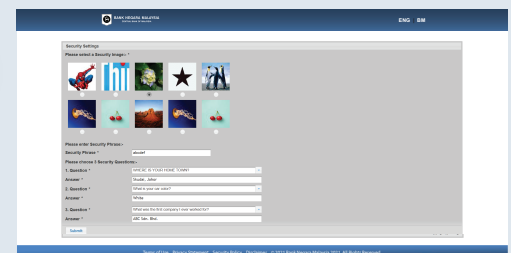
Complete the payment

New users will be requested to pay a refundable processing fee for account verification. Select the payment bank to proceed with payments.

Step 5

Step 6

Complete the security settings

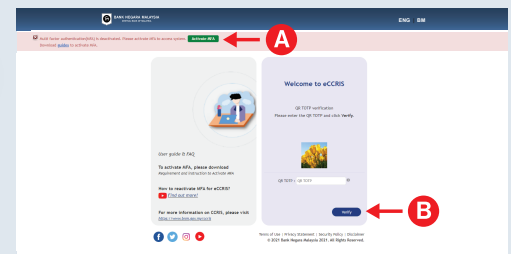


Complete the security settings and click **'Submit'**.

Step 7

Step 8

Activate MFA



You will be asked to key in a **'Quick Response Time-based One-Time Password'** (QR TOTP) to activate the MFA.

- A** To get the QR TOTP, click the green button that reads **'Activate MFA'**. A QR code will be prompted on the screen.



On your mobile device, launch the newly downloaded authenticator application and scan the QR code on the eCCRIS webpage.

- B** Upon scanning, the authenticator application will generate a 6-digit QR TOTP code. Key in the 6-digit QR TOTP code on the eCCRIS webpage and click **'Verify'**.

Changing the registered mobile device

If you wish to change to a new registered mobile device, please return to the main login page and select **'Reactivate MFA in New Device'** and follow the steps above.

