



**BANK NEGARA MALAYSIA**  
CENTRAL BANK OF MALAYSIA

# ANNOUNCEMENT

## **MISUSE OF BANK NEGARA MALAYSIA'S NAME, CORPORATE LOGO, SENIOR OFFICERS' NAMES AND POSITIONS**

The fraudulent use of Bank Negara Malaysia's name, corporate logo, Senior Officers' names and positions by fraudsters in illegal schemes or fraudulent activities are aimed to mislead members of the public.

These illegal schemes or fraudulent activities may be promoted through emails, letters, phone calls or other forms of communication.

### **PROTECT YOURSELF BY TAKING THE FOLLOWING ACTIONS:**

- (1) **DO NOT RESPOND** to any calls, SMS or emails claiming to be from Bank Negara Malaysia that invite you to join any investment schemes or suspected fraudulent activities.
- (2) **STAY ALERT** - Bank Negara Malaysia **WILL NEVER** call you to promote any investment schemes, request for your personal banking information or request for any money transfer.
- (3) **BEWARE OF COMPANIES OR INDIVIDUALS** that use acknowledgement letters purportedly issued by Bank Negara Malaysia or its Senior Officers to solicit money or investments from you.

### **WHEN IN DOUBT, PLEASE CALL OR REPORT TO:**

**BNMTELELINK** (Customer Contact Centre)

Tel : **1-300-88-5465**  
Fax : **03-2174 1515**  
Email : **bnmtelelink@bnm.gov.my**

To submit enquiries or complaints via SMS, type **BNM TANYA [your enquiry/complaint]** send to **15888**

For more information on financial scams activities, visit the financial fraud alert site at <http://fraudalert.bnm.gov.my> or engage with us on Facebook at <http://facebook.com/bnm.official>